X-Rite eXact NetProfiler Card & Software Update

The calibration card media used to profile any eXact unit has been revised.
Further information on actions required for existing users is below:

Software Update:

Software version 3.4.3 or later is required to support the new media. The latest version of the software can be downloaded from:

https://www.xrite.com/service-support/product-support/formulation-and-qc-software/netprofiler-software

http://netprofiler.xrite.com/

All user settings and logon details will remain unchanged. Existing cards can be used with the new software.

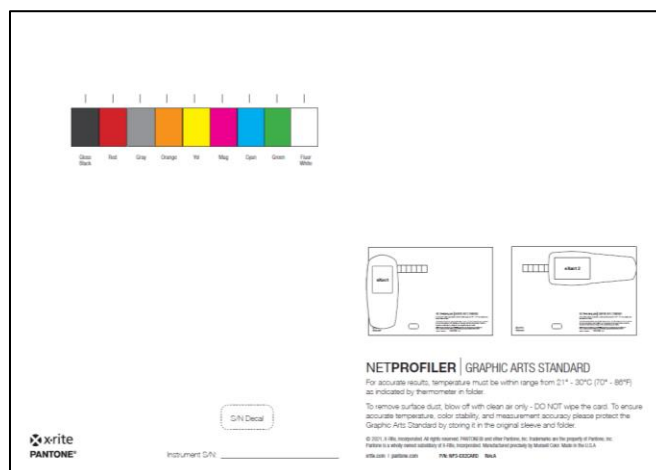**Device Auto-Claim:**

Provided you have an existing NetProfiler account, new devices when profiled will now be automatically added to your organisation, there is no need to contact X-Rite support to do this.
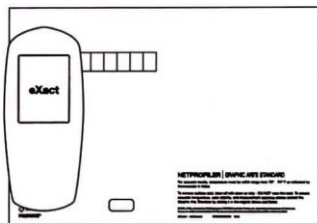
Calibration Card Media:

The new card has a different serial number prefix, **ETSxxxxx,** which will need to be entered into the NetProfiler workflow when requested. The new card is not supported in previous software versions.

The card is very similar in layout to the original and retains the option for the M0 only workflow where the M1 switch option is removed.

Device Orientation:

The new card requires specific device orientation, the eXact must be positioned as shown below:

Repeatability Tile:

The tile is now a different component; however, the procedure for repeatability is the same with the white then black patches being measured 12 times in sequence.

Card Expiry & Usage:

The new card has the same expiration criteria as the previous card, the card will expire either after:

- 26 uses
- 12 months from date of first use
- 18 months from date of manufacture

Getting Started Guide & Support Page Links:

A full SOP showing the individual profiling steps required is available here:

https://netprofiler.xrite.com/downloads/NP3-552_EN_RevD%20-%20eXact_Getting_Started.pdf

Further website support pages are available:

https://www.xrite.com/service-support/product-support/formulation-and-qc-software/netprofiler-software

https://www.xrite.com/service-support/product-support/portable-spectrophotometers/exact